

# Survivor Outreach Services (SOS) Program

Delivering the Army's Commitment to Survivors

"Never Forgotten....Never Alone"



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# SOS Mission

- **Build a unified Program which embraces and reassures Survivors that they are continually linked to the Army Family for as long as they desire**



# SOS Purpose

- **Deliver on the Army's commitment to Families of the Fallen**
- **Connect Survivor's with people and services to help cope with loss**
- **Army program dedicated to providing support to Surviving Families for as long as they desire**
- **Army Family Covenant: Keeping the promise**

# WHO PROVIDES SURVIVOR TASKINGS?

**SOS Coordinators are tasked to provide support from several different sources:**

- **State JFHQ CAC Office**
- **Installation CAC Offices**
- **IMCOM G- 9**
- **Casualty & Mortuary Affairs Opns Center**
- **Other Survivors**
- **Other Support Coordinators**



# Role of SOS Coordinator

- Function as the long term support personnel for Survivors and provide continuation of Army support
- Form support groups, networks, and offer events that will allow surviving Families the opportunity to receive support
- Deliver briefings and outreach to the community and leadership and provide availability of a multitude of resources to the Survivor Families



# Role of SOS Coordinator

- **Work with the Family to connect them with appropriate counseling support**
- **Meet leadership, military agencies and private groups or individuals within the service area in order to maintain a list of community resources**
- **Assist the Primary Next Of Kin (PNOK) to obtain military records and reports**
- **Provide information on legislative updates to Surviving Families**
- **Provide expertise on State and Federal Survivor benefits**



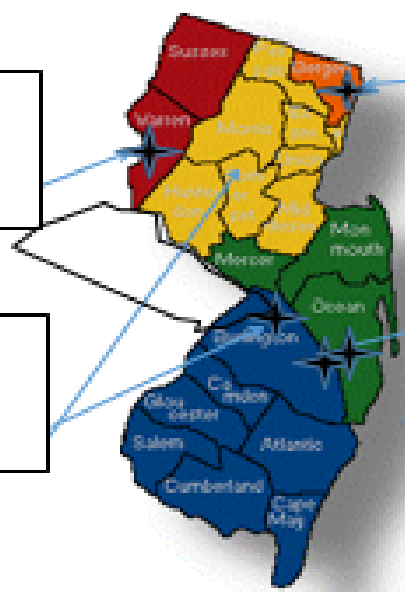
# Important Documents

- Copies of DD 214's, discharge orders/proof of service
- SBP documents/retirement plans/T SP
- Life Insurance documents
- Marriage Certificate/SSN Card
- Wills and Power of Attorney
- Bank Account Information
- Medical documentation

## NEW JERSEY SOS AREA OF RESPONSIBILITY

**Ms. Linda Kerr AC- SOS**  
Tobyhanna, PA  
570-615-6682  
**RED**

**Ms. Jane Hackbarth NG-SOS**  
Bordentown, NJ  
609-496-9231  
**YELLOW & Bucks County, PA**



**Mr. Raul Lopez AC-SOS/AER**  
West Point, NY  
845-938-5654  
**ORANGE**

**Ms. Wanda James AC-SOS/AER**  
JB MDL, NJ  
609-562-4245  
**GREEN**

**Ms. Cheryl Davis USAR-SOS**  
JB MDL, NJ  
609-562-7507  
**BLUE**





# THE WAY AHEAD

- Increase Support Groups throughout the State
- Increase briefings to units for awareness of the SOS Program
- Increase Marketing of program
- Continue outreach effort to identify Survivors
- Work with community partners to identify additional resources
- Continue to grow the network of support for Survivors



# Q & A

**“The willingness with which our young people are likely to serve in any war, no matter how justified, shall be directly proportional to how they perceive the Veterans of earlier wars were treated and appreciated by their Nation.”**

**General George Washington  
November 10, 1781**

# **Checklist for Survivors**

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**Please send an email and full form will be emailed to you for you to share with your Survivors.**

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